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NipeX Status Update

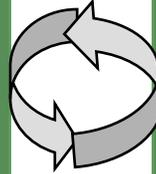
*Common Errors while Navigating the NipeX System.
How to download Team for NipeX Virtual Workshop.*

Frequently Asked Questions.

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NipeX OPERATIONS: JQS & eMARKETPLACE

The Joint Qualification System (JQS) is designed to pre-qualify Suppliers registered in Nigeria. It increases efficiency and instills integrity in the pre-qualification process of the Nigerian oil and gas industry.



The eMarketplace is a collaborative environment that delivers significant value to all Stakeholders in the contracting process through a comprehensive suite of capabilities.

Our Vision

To provide an industry platform for fast, efficient and transparent supply chain transactions.

Our Mission

Build transaction confidence in the supply of goods and services in Nigeria's oil and gas industry by continually adapting to the needs of customers and other Stakeholders.

NipeX STATUS UPDATE AS @ JUNE 30, 2021

Supplier Status in NipeX JQS

Total No. of Suppliers who have access to the NipeX JQS system and have been issued log-in details	8125
Total No. of Suppliers who have completed the NipeX JQS Questionnaire	4211
Total No. Of Pre-qualified Suppliers	6771

Contract Tender Status in NipeX

Opportunity Phase	428
Technical Phase	533
Commercial Phase	903
Winner Bid	
Total No. Of Contracts	1845
Concluded	858

ACCESSING THE NipeX SYSTEM

Common Errors while Navigating the NipeX System

Users have different roles within the NipeX system. The role of each User is determined by their function and activity. This in turn determines the areas they have access to.

we shall discuss common errors Users are faced with as they navigate the secured areas of NipeX portal.

A: Portal Run time Error:

- i. A portal runtime error message is expected.
- ii. This message does not stop users from carrying out their tendering activities on the portal.

B: Invalid Username or Password:

- i. Ensure you enter your username and password correctly.
- ii. Adhere to the Password Policy when changing passwords for Login{minimum of 8 characters, must have at least 1 special character (e.g. @, \$, etc) and 1 number and a minimum of 3 letters}.

C: Password Lock:

- i. Occurs when User attempts to log in more than three times with a wrong/incorrect password.
- ii. Kindly contact the NipeX Customer Relations & Marketing Department if you experience further issues.

Important Note on Password History:

- a. Password life cycle is sixty (60) days. After 60 days, your password will expire and you will have to change it to a new one.

- b. The system maintains the history of the last five (5) passwords you have used.
- c. Ensure that any new password is different from your previous five (5) passwords.

D: Lock Status:

- i. Your NipeX User-ID will be locked if you experience five (5) consecutive, unsuccessful logon attempts, after which you will be denied access to the system.
- ii. The account will be unlocked the following day. However in critical cases, you may send an email to customersupport@nipex.com.ng for your password to be unlocked.

E: Unavailability of Mandatory System Application. To guarantee a stable access and effectively launch NipeX electronic bidding platform:

- i. You must have a stable internet network connection, minimum of 5mbps upload.
- ii. Use the following browsers - Mozilla fire fox, or Google chrome.

HOW TO DOWNLOAD TEAM FOR NipeX VIRTUAL WORKSHOP:

Procedure: Go to Google chrome, download Microsoft team for desktop, then click on the drop down box, "download team for work on desktop", then click save.



Current Tender Advert Opportunities in NipeX System

Name of Operator	Title of Advert	Closing Date
TOTAL UPSTREAM NIG LTD	TENDER OPPORTUNITY: PROVISION OF OPERATIONAL INSURANCE POLICY (OML 130 PSC AKPO FIELD OPERATIONAL INSURANCE PROGRAMME)	09/07/2021
CHEVERON NIG LTD	PROVISION OF INTERNATIONAL & IN-COUNTRY CLEARING AND FORWARDING SERVICES, IMPORT AND EXPORT, AIR/SEA FREIGHT, TRANSPORTATION, PACKAGING AND REMOVAL OF CARGO NipeX Tender No - CNL.00000211	22/07/2021
NPDC	HIRING, OPERATIONS AND MAINTENANCE OF VARIOUS MARINE VESSELS TO SUPPORT OFFSHORE TERMINAL OPERATION IN OML 42.	16/07/2021

Upcoming Events

- *NOG - Date : 05-08 July, 2021
- *SAIPEC- LAGOS - Date: 19-21 May, 2021.
- *SPE - LAGOS , Date: 2 – 4 August, 2021
- *NAPE - LAGOS No Date yet
- *OTC Date: 16-19 August, 2021
- *ADIPEC - Date: 15-18 Nov, 2021
- *Offshore Europe - Date: 7 – 10 Sept, 2021.

MANDATORY DOCUMENTS FOR NipeX REGISTRATION:

- ⇒ Registration Fee - N25,000.00
- ⇒ Department of Petroleum Resources (DPR) Certificate(s)
- ⇒ CAC Form 1.1
- ⇒ Certificate of Incorporation
- ⇒ Tax Clearance Certificate
- ⇒ VAT Certificate
- ⇒ Bank Reference Letter
- ⇒ ITF (Industrial Training Fund) Certificate
- ⇒ Pension Clearance Form

Important Notice to All Suppliers

UPGRADE FROM 7.0 TO 7.5 E-MARKET:

NipeX E-market place has been upgraded from 7.0 to 7.5 for easy access to navigate the platform. With this you don't need internet explorer or java to access your bids, you login by using Mozilla firefox or Google chrome, Procedure:

1. Launch Mozilla Firefox Browser or Google chrome and the type in the website address www.nipex-ng.com then click the enter button on your keypad
2. Click login and select E-market 7.5, in the SAP **NETWEAVER Window** type your **user ID** and **PaSS**-word and click log on.

For more NipeX FAQs, visit our FAQ

Frequently Asked Questions

Question: When I receive this message “Attach document in attachment, Notes and Attachment section.” What do I do?

Answer: This scenario occurs when a suppliers submits his bid without uploading documents in attachment section of Notes and Attachments. To resolve this error supplier should upload documents in this section.

Question: How can I resolve a situation where by the system is showing “user A or B is already processing a bid for this bid invitation”?

Answer: This scenario is called Transaction lock. Possible reasons for System lock (Transaction lock)

1. Multiple Users: Where two separate Users with the same log-in details try to process the same transaction at the same time
 2. Multiple Systems: When a User is not properly logged off on one system then tries to access the same object (transaction) on another system
 3. Loss in Internet Connectivity: Thus when the User regains connectivity and tries to access the object, he might get an error message
 4. Multiple Log-in on the same System: When a User logs in and attempts to log in on another browser on the same system and tries to access the same object.
- To resolve, kindly do any of the following:

1. You may wish to access the said Tender after 24hrs.
2. Restart your system to clear recent browser cookies.
3. Send an email to Customer Support :(customersupport@nipex.com.ng) to unlock your transaction or You can also call us:



Business Address: No. 8 Bayo Kuku Road, Ikoyi - Lagos.
TEL: 09038452851, 08032850332

NipeX: ...Fast, Efficient and Transparent