



TOTAL E&P NIGERIA LIMITED

Operator of the NNPC/TEPNG Joint Venture



TENDER OPPORTUNITY: PROVISION OF NETWORK INFRASTRUCTURE MONITORING SERVICE IN TUCN

NipeX Reference No: 1000002389

1. INTRODUCTION

Total Exploration and Production Nigeria Limited (TEPNG) operator of the NNPC/TEPNG Joint Venture invites interested and reputable Contractors with technical capacity and relevant experience to apply for pre-qualification for consideration to tender for the provision of network infrastructure monitoring service.

The work will be executed within the Lagos Office. The service is expected to commence at the end of the 2nd Quarter of 2018. The contract is expected to be executed for a period of three (3) years with option of one (1) year extension. It is expected that award will be to one contractor.

2. SCOPE OF WORK

The services to be provided shall include as a minimum the following:

- a) Monitoring network infrastructure availability and performance.
- b) Maintenance and optimization of monitoring tools for effective service delivery. Ensuring updates are implemented, application databases are backed up, and reminders are sent to TEPNG to pay application licenses when due and where applicable.
- c) Participating in the trouble-shooting of link and application performance issues. Following up with the relevant internal and/or external team for resolution of incidents.
- d) Research and recommendation of cost effective solutions that will lead to improved service delivery. Participating in the testing and evaluation of security, availability and performance monitoring systems and software and implementation of recommended solution if approved.
- e) Generating trend analysis report of links, devices and applications and communicating to relevant personnel.
- f) Generating daily, weekly, monthly, quarterly and ad hoc availability and performance reports of links, devices and applications
- g) Follow-up on the resolution of security incidents with the relevant teams.
- h) The network infrastructure components include:
 - a. Four hundred and two servers
 - b. Forty base station radios.
 - c. Ninety two routers
 - d. One hundred and thirty five switches
 - e. One hundred and twenty eight network links
 - f. One hundred and forty eight access control points
 - g. Forty PABX.
 - h. Twelve TOIP devices
 - i. Twenty firewalls
 - j. Fifty applications
 - k. Over 1500 application and operating system services

3. MANDATORY REQUIREMENTS

- a.) To be eligible for this tender exercise, interested contractors are required to be pre-qualified in the following Product/Service Categories; **3.11.01- Network Installation /Support Service** in the NipeX Joint Qualification System (NJQS) database. Only successfully pre-qualified suppliers in this category will receive Invitation to Technical Tender (ITT).
- b.) To determine if you are pre-qualified and to view the product/service category you are listed for, open <http://vendors.nipexjqs.com> and access NJQS with your log in details. Click on Products/Services Status tab to view your status and product codes.
- c.) If you are not listed in a product/service category you are registered with the Department of Petroleum Resources (DPR) to do business, contact the NipeX office at 30, Oyinkan Abayomi Street, Ikoyi, Lagos with your DPR certificate as evidence for verification and necessary update.
- d.) To initiate the NJQS pre-qualification process, access www.nipex-ng.com click on services tab followed by NJQS registration.
- e.) To be eligible, all tenders must comply with the Nigerian Content requirements in the NipeX system.

4. NIGERIAN CONTENT

TEPNG is committed to the development of the Nigerian Oil and Gas business in compliance with the Nigerian Content Act 2010 for Nigerian Content Development.

As from the commencement of this Act, the minimum Nigerian Content in any project, service or product specification to be executed in the Nigerian Oil and Gas industry shall be consistent with the level set in the Schedule of the Act and any other targets as may be directed by the Nigerian Content Development and Monitoring Board (The Board)

Tenderer(s) shall comply with all the provisions of the Nigerian Content Act that relate to this advert and in particular comply with the minimum Nigerian Content percentage for the scopes which are covered in the Schedule of the Act. This also include any other requirement that may arise from time to time not explicitly stated in this advert but which apply to the service in fulfillment of the Nigerian Content Act, in the submission of their Tender.

Failure to fully comply with the Nigerian Content Act or demonstrate commitment to Nigerian Content Development Policy of the Nigerian government shall result to disqualification of the tenderer from the bidding process.

As part of their submissions, Tenderer shall:

1. Develop a Nigerian Content Plan (NCP), which shall explain the methodology of how it intends to comply with the requirements of the Act and how to achieve the set target(s) in the Schedule of Nigerian Oil & Gas Industry Content Development Act and any targets set by The Board.

2. Develop a Research & Development Plan which shall explain the methodology of how it intends to promote education, attachments, training, research and development in Nigeria in relation to the contract.
3. Develop a Technology Transfer Plan which shall explain the methodology of how it intends to promote the effective transfer of technologies from alliance partners to Nigerian individuals and companies.
4. Develop an employment and training plan which shall explain how first considerations shall be given to employment and training of Nigerians in work programme on the contract, hiring and training needs with a breakdown of the skills needed and anticipated skill shortage in the Nigerian labour force including the training and understudy program for succession planning.
5. Submit a plan on how you intend to give first consideration to services provided from within Nigeria with a list of work packages, 3rd party services and subcontracts that should be reserved for Nigerian indigenous contractors and those for Community Contractors including the list of services that will be provided by companies of Nigerian origin.
6. Submit a plan on how you intend to give first consideration to raw materials and manufactured & assembled goods of Nigerian origin which shall include a breakdown of all raw materials to be utilized and identifying those that are found locally, finished products and materials that will be procured from Nigerian Manufacturing & assembly plants, finished goods that order can be placed from outside Nigeria through Nigerian authorized vendors and accredited agents and those that would be directly imported.
7. Demonstrate that Tenderer's entity is a Nigerian-registered company. Submit certified true copies of CAC forms 10, 02 & 07 (or its equivalent; CAC 2.3, 2.4, 2.5, etc) including company memorandum & article of association and other evidence of entity's incorporation, shareholding & ownership structure in Nigeria. Maximizing Nigerian Content is a key contract priority, therefore for foreign companies and multinationals in alliance with a local company, submit evidence that the local company is an indigenous company and the binding Agreement of the alliance duly signed Agreement by the CEO of both parties and stating the specific work scope to be performed by each member of the alliance.
8. Provide detailed description of the location of in-country committed facilities & infrastructure (assets, equipment, technical office, and administrative space, storage, workshop, assembly area, repair & maintenance, testing, laboratory, etc) in Nigeria to support this contract, evidence that 50% of all equipment deployed to work by multinational and international companies are owned by the local subsidiaries is a necessity.
9. Provide a project-specific training, man-hour budget, skill development and technology transfer plan for Nigerian personnel or indigenous business including evidence of past performance on training and development for Nigerian nationals & indigenous business. Plan for sponsorship of Nigerians to acquire competence and/or certification. Further development of local employees as professionals. Proposed training plan for Nigerians on the project including a brief training outline for OEM products, engineering, software & hardware, project management, procurement, construction, installation, start-up & commissioning, maintenance, testing and operations.
10. Provide evidence (personnel list and positions with organization chart to substantiate) of percentage of management that are Nigerian Nationals and the percentage of the total workforce that are Nigerians.
11. Submit Tenderer's corporate organization's overall human resources structure (mgt, supervisors, senior & junior skilled officers, etc) identifying positions manned/occupied.
12. Tenderer shall be expected to submit verifiable evidence of the OEM's Nigerian Content Equipment Certificate (NCEC) issued by NCDMB during the technical phase of bidding. Demonstrate how 100% of the skilled personnel positions would be occupied by Nigerian national employees.

NOTE: Failure to comply with the provision of the Nigerian Content Act 2010 or to demonstrate commitment to the development of the Nigerian Content Policy shall result in disqualification from this bidding process.

5. CLOSING DATE

Only tenderers who are pre-qualified in the following Product/Service Categories; **3.11.01 - Network Installation / Support Service** as at **2nd November, 2017** being the advert closing date shall be invited to submit Technical Bids.

6. ADDITIONAL INFORMATION

- a.) Failure to provide any of the listed documents or information may automatically disqualify the tenderer.
- b.) This notice and the ensuing qualification process neither creates any commitment by TEPNG nor establishes any legal relationship with TEPNG.
- c.) All costs incurred in registering and prequalifying for this and other service categories in NJQS shall be borne solely by the Tenderer.
- d.) This advertisement shall neither be construed as an invitation to Tender (ITT) nor a commitment on the part of TEPNG to award a contract to any supplier and/or associated companies, subcontractors or agents.
- e.) The ITT and any further progression of this tender shall be via NipeX. Interested bidders are therefore advised to ensure that their profiles in NipeX are active with a valid official email address accessible by their organization as this shall be the only means to transmit the ITT.
- f.) Tendering process will be the NNPC contracting process requiring pre-qualified companies to submit technical tender first. Following a technical review, only technically and financially qualified contractors will be requested to submit commercial tenders.
- g.) Man hour figures for Capital Project Portfolios are estimates to provide definition to the scope and do not constitute guaranteed quantities.
- h.) COMPANY will only recognize and correspond with duly authorized officers of the pre-qualified bidders and NOT through individuals or agents acting on their behalf.

Please visit NipeX portal at: www.nipex-ng.com for this advert and other information